

ADAM TELLER

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OVERVIEW

Product Designer with 8 years of experience who works across design, code, systems, and AI workflows, most recently on internal developer tools used by 40,000+ engineers at JPMorganChase. Owns the full design lifecycle, from research, journey maps, and service blueprints through high-fidelity Figma and engineering handoff, and combines an engineering and psychology background with deep expertise in design systems and interaction design. Builds AI into the design work itself: token-driven design systems with automated Figma-to-code pipelines, LLM-assisted prototyping, and orchestrated workflows that take a concept from research to a working, accessible prototype.

CORE SKILLS & TOOLS

Design & Research: Product Design, User Experience (UX) Design, User-Centered Design, Visual Design, Service Design, Design Systems & Component Libraries, Information Architecture, Journey Mapping & Service Blueprints, Interaction Design, Prototyping (low to high-fidelity), Usability Testing, User Research, Mixed-Methods Research, Accessibility (WCAG 2.2), Enterprise Product Design, Internal & Developer Tools Design, High-Density Desktop Interfaces

AI Workflow & Orchestration: Agent orchestration (Gumloop), token-driven design systems, automated Figma-to-code pipelines (Tokens Studio, GitHub Actions), LLM-assisted prototyping, LLM-assisted research synthesis, programmatic accessibility auditing, reusable AI skills and prompt specs, Conversational UI / chatbots; Claude Code, Cursor, Figma Make, Gemini, Lovable, GitHub Copilot

Design & Dev Tools: Figma, Tokens Studio, Storybook, Sketch, Miro, Lucidchart, VS Code, GitHub, Adobe Illustrator, Adobe Photoshop, Adobe After Effects

Data & Collaboration: Adobe Analytics, Surveys (SurveyMonkey), Jira, Confluence, Agile / Scrum

Development Knowledge: HTML, CSS, JavaScript, React, Supabase

Domain Experience: Developer Tools, Enterprise / B2B SaaS, Banking, Fintech, Healthcare, Real Estate

WORK EXPERIENCE

Senior Associate Designer (Senior Product Designer equivalent)

JPMorganChase · Palo Alto, CA · August 2023 – March 2026

- Reduced engineering revision cycles 50%+ with a design handoff checklist covering spacing, color, typography, and interaction specs, plus spec-level corrections to live HTML/CSS via browser DevTools
- Re-architected 8 core CI/CD pipeline workflows into coherent journeys across the SDLC, delivering 100% of planned scope across 6 sprints in a 12-week GA window, prototyping in Figma Make and GitHub Copilot to validate interactions
- Led end-to-end design for User Management across 9 features and the full lifecycle: research, journey maps, service blueprints, high-fidelity Figma prototypes, and engineering handoff
- Co-designed an internal developer portal used by 40,000+ engineers across desktop and web, improving app deployment workflows through research with the engineers who used it
- Contributed to a design system adopted across 12 micro-frontend teams, driving WCAG 2.2 compliance and cross-team component consistency

- Facilitated requirements and design workshops with 8 business stakeholders, led Agile ceremonies as Scrum Master for a 15-member team, and mentored interns through hands-on UX learning plans

Senior UI/UX Designer

Aston Carter · Chicago, IL (staffing placement at JPMorganChase) · August 2022 – August 2023

- Designed a modernization metrics portal and cloud-migration tracking platform for JPMorganChase, contributing to an 8% increase in CSAT within one quarter
- Applied mixed-method research (user interviews, Adobe Analytics) to redesign key user flows and presented data-backed recommendations to stakeholders and executives
- Ran Figma design consistency workshops and contributed 3 new components to the design system, migrating existing ones into Storybook for developer handoff
- Mentored two junior designers in research synthesis, Figma wireframing, and stakeholder communication while designing for cloud-based enterprise platforms in React environments

UI/UX Designer

Transactly · St. Louis, MO (Remote) · January 2021 – May 2022

- Designed SSO integration flows and onboarding wireframes in Figma, cutting user onboarding time 60% through streamlined authentication and workflow automation
- Conducted 20+ user interviews, surveys, and competitive analysis across 10 products to define 3 personas, journey maps, and product strategy
- Designed low to high-fidelity Figma wireframes and interactive prototypes to align C-suite and engineering across 4 cross-functional teams, collaborating on implementation in HTML, CSS, and JavaScript

UI/UX Designer

3WON · Naperville, IL · June 2018 – January 2021

- Cut manual processing time 10% by defining new business rules for the platform's bot-driven automation
- Designed and implemented a streamlined UI for healthcare practitioners, internal data specialists, and clients, building to WCAG 2.1 accessibility standards

SELF-DIRECTED AI WORK

Somara, AI-Native Styling Product

Self-directed, published case study · <https://adam-teller.com/work/somara> · 2025 – Present

- Took an AI-native styling product from 0 to 1: 18 research interviews to a working, accessible iOS prototype, with usability testing exposing a backwards onboarding sequence I resequenced for a stronger first run
- Built a two-layer token-driven design system (41 color tokens per mode) with an automated Figma to Tokens Studio to GitHub pipeline, so design and code never drift
- Scaled the AI workflow from one-off prompts to reusable skills to agent orchestration (Gumloop, validation-gated), and ran a programmatic WCAG 2.1 AA audit in Claude Code across 20 screens and 16 components to a 100% pass

EDUCATION

University of Missouri – Columbia

Bachelor of Science in Information Technology, May 2018

Minors: Computer Science & Psychology